

Warranty Information

Two Year Limited Warranty

Midwest Teardrops makes every effort to ensure that its products meet or exceed high quality and durability standards, and warrants to the original purchaser that our product is free from defects in materials and workmanship for a period of two (2) years from the date of purchase. Midwest Teardrops does not warrant the damage, effect or harm caused by owner modifications and/or owner applied equipment, coatings or attachments of any kind, nor does it warrant certain specified products used in the manufacturing of our product. These components or products may or may not have their own warranties (e.g. chassis, tires, wheels, axles, brakes, jacks, couplers, windows, appliances, plywood, electrical fixtures and/or components). Midwest Teardrops does not warrant these items that are warranted by our suppliers. Paint is not included in our warranty. For component parts, the warranty claim will be presented to the respective component manufacturer. The Midwest Teardrops warranty will be honored if the product is returned to Midwest Teardrops or a repair facility authorized by Midwest Teardrops.

Reasonable notification and time will be allowed for performing warranty repairs. Loss of time/use, inconvenience, rental of substitute equipment is not included in this warranty.

Any service charges, towing charges, or transportation costs are the responsibility of the purchaser.

This warranty is void if trailer is used as a rental.

This warranty is void if the product has been misused in any way. This includes overloading, improper load distribution, lack of preventive maintenance, repairs by others, alteration, abuse, or use for other than what the trailer was designed for. Midwest Teardrops reserves the right to determine whether the product was misused in any way. We shall in no event be liable for death, injuries to persons or property, nor for incidental, contingent, special, or consequential damages arising from the use of our product.

Claim Process

Please contact your Regional Manufacturer Facility if you believe that you are in need warranty repair/ work performed on your trailer. Your RMF will contact a Midwest Teardrops service representative to process your claim. If approved, your dealer may be authorized to perform the repair work on-site, or Midwest Teardrops may request your trailer be returned to the factory for repairs. Do not return your trailer directly to the Midwest Teardrops factory without prior claim approval and scheduling through your dealer.